

MOST IMPORTANT TO REMEMBER:

Important Details to Discuss with your moving coordinator in advance:

- any last minute changes to the # of items(must specify any speciality items) or # of stops
- you must be fully packed for move day, and if you are behind, then ask for our Full or Partial Packing Services at least 3 days before your move day.

Furniture:

- If you disassemble furniture, we will not assemble the furniture
- Drawers or dressers must be completely emptied
- Know exactly where you want your furniture in advance. Movers are not decorators and will not rearrange/decorate furniture more than 2 times in the same room

Packing:

- REMEMBER, we are not liable for items NOT packed by us, so pack well!
 - TIP:do the "shake test". If you hear items making noise in the box, then the items inside are more likely to break or be damaged
- Do not pack items using old and worn down boxes or trash bags
- Properly tape all boxes on both ends
- Tape containers and totes
- Label everything and color code boxes for corresponding rooms
- Use towels, bed sheets, pillows, blankets are useful for protecting fragile items

Day of the Move:

- Do not have other services, such as painting, occur at the same time of the moving service
- Clean the house AFTER the move, NOT before or during (tracking in dirt or debris will naturally happen)
- Movers will not take off shoes or put on shoe covers
- Have parking available and free of any obstacles or obstructions
- Do not have animals or children running around
- We will not dispose any trash or waste
- Movers are not packers
- Tipping is a standard way to show your gratitude, and few people in the service industry work as hard as movers do. Tipping your super crew for their service is not mandatory, but they will greatly appreciate your gratitude for a job well done.

Cases where Liability will be waived:

- When other tradesman, friends, relatives, etc. are present either to assist, help, or participate in the service
- When services that involve water lines, gas, electrical assembly or disassembly, electrical disconnections or connections, and any and all plumbing disconnections or connections

Client can always refer to our terms and conditions